

BARNSELY METROPOLITAN BOROUGH COUNCIL

Central Area Council Meeting:

6th July 2015

Agenda item: 3

Report of Central Area Council Manager

COVER REPORT

Central Area Council – Performance Management Report- July 2015

Recommendations

It is recommended that:

- 1. Members note the contents of the Performance Management Report attached at Appendix 1;**
- 2. Members note the issues raised from the Performance Report and agree the associated recommendations and actions outlined in this cover report;**
- 3. Members note the termination of the Core Assets contract at the end of Year 1.**
- 4. Members agree the proposed way forward for improving the health and wellbeing of young people aged 13-19 years, as outlined in Appendix 2 of this report.**

Purpose of the Report

Part A of the Central Council Performance report attached at Appendix 1 provides Central Council members with an aggregate picture of how the following five Central Council contracted services and 6 Central Working Together Fund projects are contributing to the achievement of each of the three Central Area Council's agreed outcomes and social value objectives:

Contracted Services:

- RVS – Reducing loneliness and isolation in older people
- YMCA- Improving health and wellbeing of children aged 8-12 years
- Core Assets-Improving health and wellbeing of young people aged 13-19 years.
- Kingdom Security Ltd- Environmental enforcement
- Twiggs Grounds Maintenance Ltd.

Central Working Together Fund Projects:

- Exodus Project
- BCDP
- Hope House Hub
- Homestart
- Penny Pie Park
- Higham Cricket Club

Statistical information from the Private Sector Housing and Enforcement service which commenced on 1st April 2015 will be included in the next Performance Management report.

Part B provides Central Council members with a summary performance management report for each of the five services for which a quarterly contract management report and meeting has taken place since the previous report.

This report provides updated information from the following Providers, following their quarterly contract monitoring/management meetings:

RVS – Quarter 4

Core Assets-Quarter 3/Annual Review

YMCA- Quarter 3/Annual Review

Kingdom Security –Quarter 3/Annual Review

For those services where no formal contract monitoring has taken place since the last meeting, a brief general update is provided.

In addition to the information provided in the summary report, more detailed information is available on request, including at least two case studies with photographs for each contracted service, and some performance data on a ward basis.

Part C provides Central Council with a summary performance management report for each of the 6 Central Working Together Fund Projects. This section has however not been updated since the last report as quarterly monitoring reports are not due until Friday 10th July 2015. A full update will be provided in the next Performance Report.

Members should note that due to quarterly monitoring dates and scheduled dates for Central Council meetings, there may be a significant time lag on some of the information provided.

Performance Report –Issues and associated recommendations for action

The Twiggs Grounds Maintenance, and Kingdom Security contracts continue to perform satisfactorily with no significant issues identified.

The extension to the Kingdom contract to 31st March 2016 is currently being progressed and the proposal for an overall Area Council Environmental Enforcement service post 31st March 2016 is included in the Central Area Council Priorities report at agenda item 4 of today's meeting.

The **YMCA contract** is exceeding all targets and the Review Panel were very impressed with many aspects of the work they are carrying out.

In response to the priority review exercise, discussions are taking place with the YMCA contract manager to ensure that more emphasis is placed on addressing the health and wellbeing needs of children and young people as part of their Year 2 programme. This will be reflected in the Year 2 outcome indicators and targets for the YMCA contract.

Following the Quarter 3/ Annual Review process for the **RVS contract** and as a result of learning from the first year of the contract, the opportunity has now been taken to review the original targets set at the contract start and formally agree revised targets for Year 2.

At the last meeting of Central Area Council on 18th May 2015, it was agreed that the Quarter 3 monitoring report and associated Quarter 3/Annual Review contract management meeting with **Core Assets** would be critical in determining whether the Core Assets service would continue into Year 2, or be terminated at the end of Year 1.

It was further agreed at this meeting that a recommendation about the Core Assets contract would be made by the Review Panel following their review meeting with Core Assets on 4th June 2015.

Although improvements in attendances and general performance were noted, and Core Assets presented a proposal that would extend the overall length of the contract by one month (at no extra cost) enabling them to meet the targets set and incorporating the provision of 2 summer programmes, there remained significant concern amongst the Review Panel about the general quality of the service being provided and the current low rates of young people attending 3 or more sessions.

Taking everything into account, the Review Panel still lacked confidence in Core Assets ability to deliver a good quality, value for money service in Year 2, and as a result made a recommendation that the Core Assets contract should be terminated at the end of Year 1

Given that the decision to formally terminate the contract had been delegated to Wendy Lowder, Service Director for Stronger, Safer and Healthier Communities, in consultation with the Review Panel, a formal letter giving 4 weeks notice to terminate the contract was sent to Core Assets on 25th June 2015. The contract will therefore end on 27th July 2015.

At the last meeting of Central Area Council it was agreed that should the Core Assets contract be terminated, a Central Council sub-group be established to consider any future service provision for young people aged 13-19 years.

The paper attached at Appendix 2 outlines a proposed way forward for improving the health and wellbeing of young people aged 13-19 years.

Appendices

Appendix 1: Central Council Performance Management Report- July 2015

Appendix 2: Improving the Health and Wellbeing of Young People aged 13-19 years – a proposed way forward.

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26/06/15